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Today's IGM Panel



- All business is local a fact in Energy Market too
- They are different ways to success
- The Strategy is the key of success
- Differentiation by Services and Customer Satisfaction



The new IGM



- Intergas Marketing is an international non-profit and non-political organisation, which in the future will merge with International Gas Union (IGU) to IGU Marketing Committee IGM
- Its membership exchanges experiences and provides Knowledge in the field of gas marketing
- IGM will be open in the future to all members of IGU





- What does the Market demand from the Gas Industry?
 - The alliance/marriage between Biomass/Renewables and Natural Gas
 - Is the oil-linked price sustainable?
 - Impact of market opening on the market





- 1 Main issues in competitive market: customers satisfaction and image in the public's opinion
- 2 Development of new offers of products and services with efficient marketing
- 3 Exchange of experiences and best practices
- 4 Benchmarking
- 5 Twice a year a global survey of innovation





- 6 Launching new topics or studies in a short time
- 7 Integrated in IGU
- 8 Friendly relations with marketing and commercial managers
- 9 Common interest can be approached among competitors
- 10 Meet specialists to have direct exchanges and to become partners





Thank you for your attention and see you in Budapest