

25th world gas conference "Gas: Sustaining Future Global Growth"

Business Behaviour in Marketing

Report Study Group 2, PGCE Urs Zeller 7 June 2012





Patron



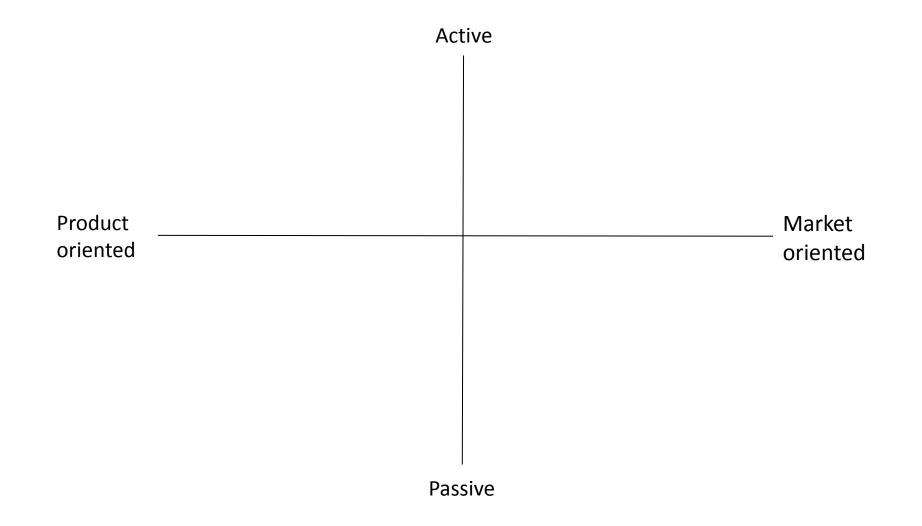
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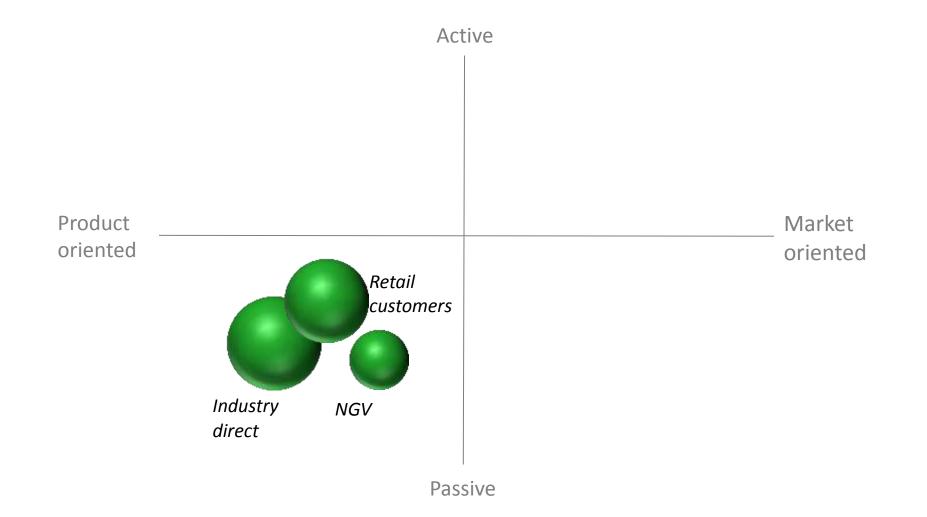
Marketing Behaviour:





Today's Marketing Behaviour: Wholesaler





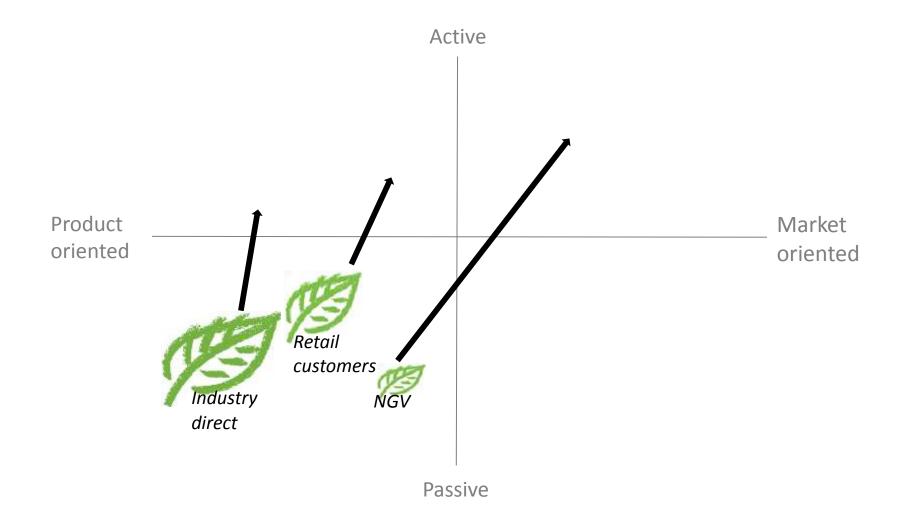
Today's Marketing Behaviour: Wholesaler



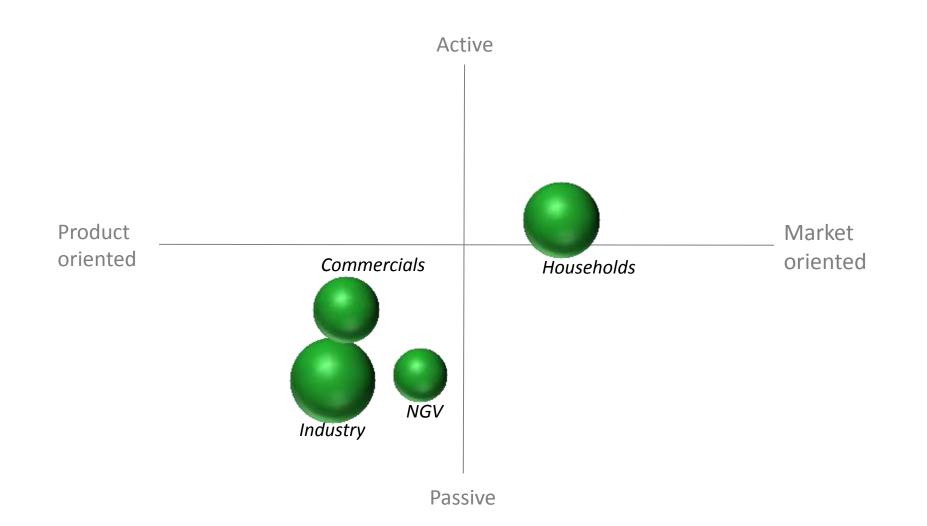
•Emotion •Services natural gas 🖉 •Advertising •New Products •Promotions •Biogas •Renewables •Events •Sponsoring Active Product Market oriented Retail oriented customers NGV Industry direct

Tomorrow's Marketing Behaviour: Wholesaler





Today's Marketing Behaviour: Retailer

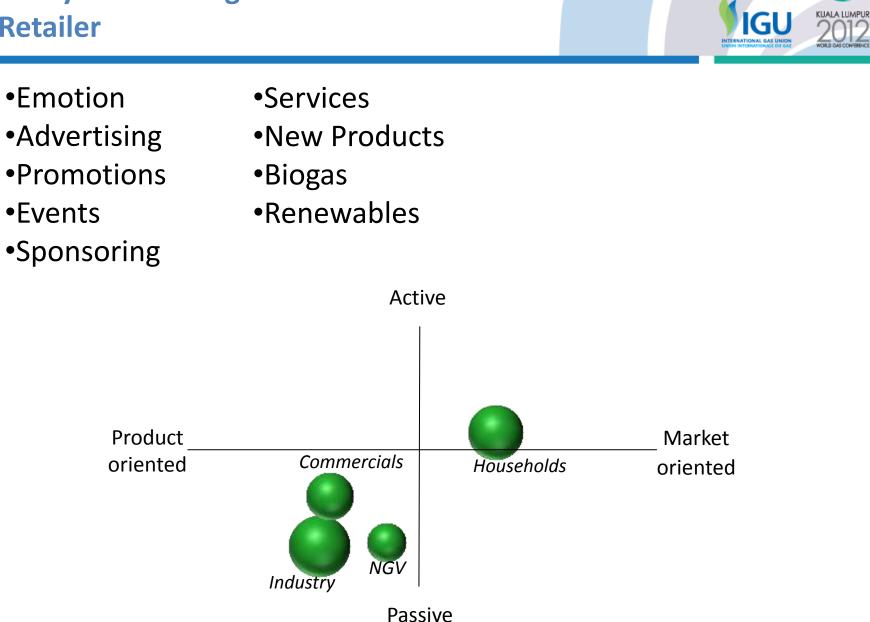


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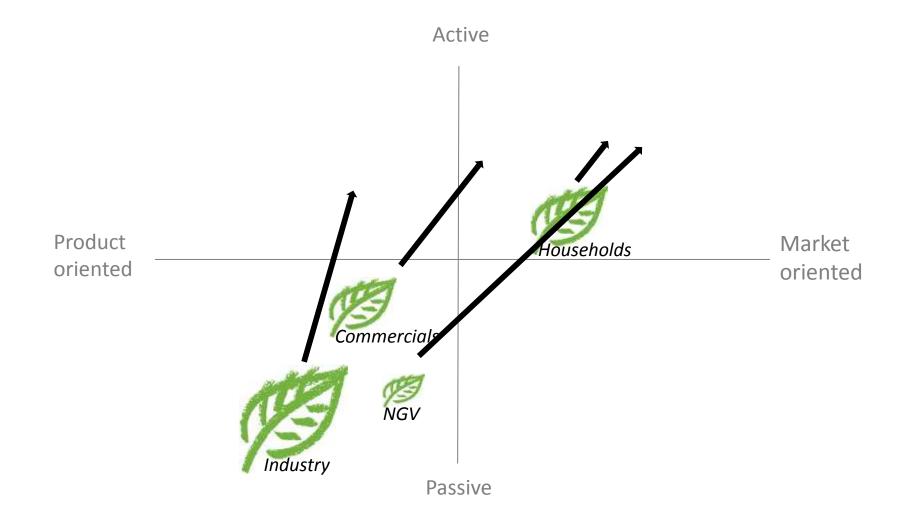
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Today's Marketing Behaviour: Retailer

•Events



Tomorrow's Marketing Behaviour: Retailer



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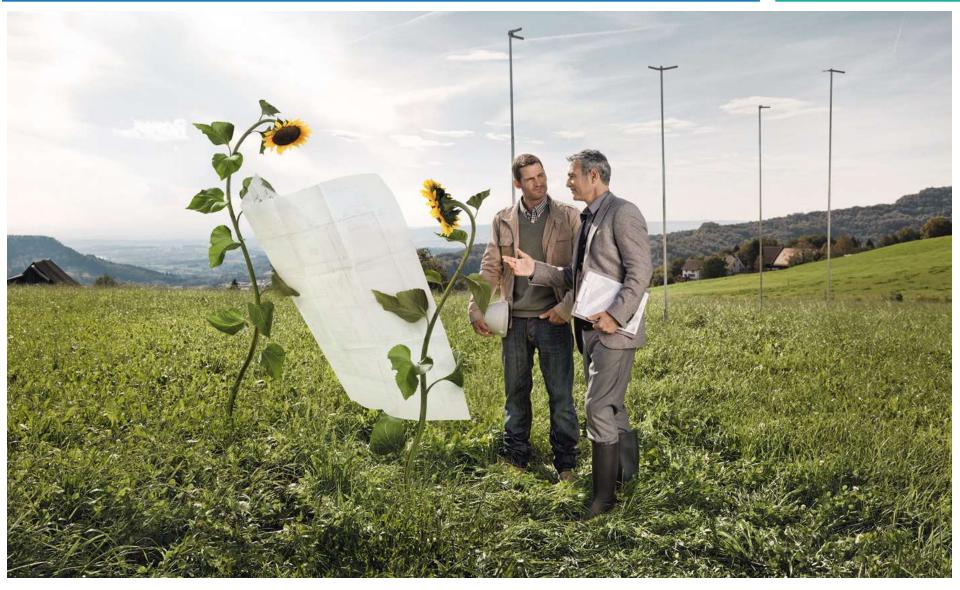


















- Marketing is an integral part of all your business activities
- Each sector requires different approaches and a different use of marketing instruments
- Natural gas companies have to find their own marketing mix
- Regional conditions have to be taken into account
- Key of success
- Controlling